

James T. Lee, DO, AAHIVS

Dear Patient:

Since you are a member of Regal Medical Group as the administrator of your insurance, there are certain guidelines that must be followed:

Should you need a referral to a specialist, we can request that referral. When we do that, we rarely will specify what specialist you will see. That is determined by Regal Medical Group. Dr. Lee has certain specialists we know and refer to, but many on the Regal list are unknown to us. Thus, be aware we will not recommended one way or another about a specific (but known to us) specialist on the Regal Panel. Malpractice requirements for Dr. Lee require this disclaimer to be revealed by you.

Know that we send in a request, we always attach your records to the request. You may receive a notice sometimes that Regal needs medical records. We will send them again of course, but we want you to be aware that we already have sent them.

Finally, Notification of a referral being authorized or denied is entirely up to Regal Medical Group. We have no control over who is chosen why they are chosen, timing of the choice, location of the choice, or whether the referral is authorized or not. You will be sent a letter by mail, and also by email from this office once we are notified of the action. It is important to realize that we have no control over this process, other than requesting the referral and supplying the records we have. We cannot hurry it along, and we cannot make the system different than it is.

Thank you for understanding.

Dr Lee
West Hollywood Medical Group

Please initial on copy and return it to the office staff. _____

8733 Beverly Boulevard, Suite 203 , West Hollywood CA 90048 - 1827
phone: 310.894.6358 fax: 88.205.8591
www.Westhollywoodmedicalgroup.com
Email WehoMedicalGroup@gmail.com